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Vendor:Microsoft

Exam Code:MB2-866

Exam Name:Microsoft Dynamics CRM 2011,
Customization and Configuration

Version:Demo

QUESTION 1

When mapping an option set in Microsoft Dynamics CRM 2011, which of the following statements is true?

- A. The option description must be the same in both option sets.
- B. The integer-based option values must be the same in both option sets.
- C. The order in which options are added to an option set does not affect the mapping.
- D. If you modify the option descriptions in an option set in a field that is mapped to another entity, the system synchronizes the changes in the mapped entity and in any existing data records.

Correct Answer: B

QUESTION 2

You need to create a new custom mobile form for an entity in a Microsoft Dynamics CRM 2011 organization.

Which fields are selected by default for the mobile form?

- A. all fields that exist on the default main form
- B. all fields that exist on the default mobile form
- C. all required fields and only the required fields
- D. none; you must manually add fields to the custom mobile form

Correct Answer: B

QUESTION 3

Which of the following are features of the Microsoft Dynamics CRM 2011 platform? (Choose all that apply.)

- A. raising events for workflow processes
- B. controlling access to objects through security
- C. controlling access to the database through the data access layer
- D. enforcing the population of required custom fields on a record

Correct Answer: CBA

QUESTION 4

Which of the following statements about Microsoft Dynamics CRM 2011 managed solutions are true? (Choose all that apply.)

- A. A managed solution cannot be deleted.
- B. Deleting a managed solution uninstalls all of its components.
- C. A managed solution can be exported after it has been imported.
- D. A managed solution is automatically published after it has been imported.

Correct Answer: DB

QUESTION 5

You are configuring the security access level on a custom user-owned entity named Conference. Users must be able to view Conferences owned by any user. Users must not be able to create Conferences owned by other users.

Which privileges should you set on the Conference entity?

- A. Organization Read access and User Create access.
- B. User Read access and Business Unit Create access.
- C. Business Unit Read access and User Create access.
- D. Organization Read access and Organization Create access.

Correct Answer: A

QUESTION 6

In Microsoft Dynamics CRM 2011 on-premises, you create a custom entity named Offices that stores information about office locations where contacts work. Each contact works at a single office location. You need to ensure that if an Offices record is deleted, associated Contacts records are not.

Which type of one-to-many (1:N) relationship should you create between the Offices and Contacts entities?

- A. system to custom parental relationship
- B. system to custom referential relationship
- C. custom to system parental relationship
- D. custom to system referential relationship

Correct Answer: D

QUESTION 7

Which of the following statements about managed and unmanaged Microsoft Dynamics CRM 2011 solutions are true? (Choose all that apply.)

- A. Managed properties are enforced for managed solutions.

- B. Managed properties are enforced for unmanaged solutions.
- C. Managed solutions can be exported. Unmanaged solutions cannot be exported.
- D. Managed solutions cannot be exported. Unmanaged solutions can be exported.
- E. Managed solutions support Digital Rights Management (DRM). Unmanaged solutions do not support DRM. F. Managed solutions do not support Digital Rights Management (DRM). Unmanaged solutions support DRM.

Correct Answer: DA

QUESTION 8

You are creating custom fields for several entities. Which field type can be used by more than one entity?

- A. Currency
- B. Date and Time
- C. Option Set
- D. Two Options

Correct Answer: C

QUESTION 9

You are adding a sales team member to a Microsoft Dynamics CRM 2011 organization. You need to assign the Salesperson security role to the new user.

What are possible ways to achieve this goal? (Choose all that apply.)

- A. Assign the user to the Salesperson team queue.
- B. Assign the Salesperson role to the user upon creation.
- C. Assign the user to a team that has the Salesperson role assigned.
- D. Assign the user to a business unit that has the Salesperson role assigned.

Correct Answer: CB

QUESTION 10

A custom Microsoft Dynamics CRM 2011 team named SalesTeam1 merges with another team within the organization. You plan to remove SalesTeam1 from the organization by using functionality available from the Microsoft Dynamics CRM user interface. You need to prepare SalesTeam1 for deletion.

What should you do?

- A. Delete SalesTeam1's connections.

- B. Remove all users from SalesTeam1.
- C. Change SalesTeam1\'s business unit.
- D. Reassign SalesTeam1\'s records to a different team or user.

Correct Answer: D

QUESTION 11

Which of the following Microsoft Dynamics CRM 2011 relationship types support both parental and referential relationships? (Choose all that apply.)

- A. a one-to-many (1:N) relationship from a system entity to a custom entity
- B. a one-to-many (1:N) relationship from a custom entity to a custom entity
- C. a many-to-many (N:N) relationship from a custom entity to a system entity
- D. a many-to-many (N:N) relationship from a custom entity to a custom entity

Correct Answer: BA

QUESTION 12

You need to add a data series to the Top 10 Customers system chart in the Microsoft Dynamics CRM 2011 Opportunities form. What should you do?

- A. Edit the existing chart to add the data series.
- B. Create a new chart and add the data series to the new chart.
- C. Make a copy of the existing chart, and then edit the new chart to add the data series.
- D. Export the existing chart. Modify the XML to add the data series, and then import the chart.

Correct Answer: D

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