

Vendor: IBM

**Exam Code:**M2070-740

Exam Name: IBM Enterprise Content Management

Sales Mastery Test v3

Version: Demo

## **QUESTION 1**

Customers that require Social Tools like blogs and wikis and Back-office ECM solutions also need:

- A. IBM Content Navigator
- B. IBM Connections Enterprise Content Edition
- C. IBM Connections ContentManager
- D. IBM WebSphere Portal

Correct Answer: B

### **QUESTION 2**

Which common retention schedule gaps are resolved by the IBM Records and Retention Management solution?

- A. Linkage of relevant legal citations to each of the record classes
- B. Efficient management and application of their retention schedulesacross multiple jurisdictions
- C. Enforce certified records management practices on electronically stored information
- D. All of the above

Correct Answer: B

## **QUESTION 3**

Which of the following Datacap features help to eliminate expensive, error-prone manual data entry problems associated with document imaging?

- A. Keyword search
- B. Optical character recognition (OCR) and text analytics
- C. Math calculations
- D. All of the above

Correct Answer: D

#### **QUESTION 4**

Which of these are common use cases for OnDemand?

A. Customer Service, eBPP and back office reports

- B. Case Management or Advanced CaseManagement
- C. Active data, check in check out
- D. Scanning paper documents to start a workflow

Correct Answer: A

#### **QUESTION 5**

Which programming language is NOT required to use IBM Content Navigator?

- A. JavaScript
- B. HTML5
- C. Pascal
- D. CSS

Correct Answer: C

#### **QUESTION 6**

Which of the following is a reason that a General Counsel of Litigation might be interested in IBM eDiscovery Management?

- A. Excess, unpredictable and rising legal and eDiscovery costs
- B. Matter "handshakes" between legal and outsourced attorneys
- C. It can cost \$3,500 per custodian to review for eDiscovery
- D. Artificial intelligence can now completely replace the review of collected documents by attorneys

Correct Answer: A

# **QUESTION 7**

How does Case Manager uniquely provide the best solution platform that integrates with ECM?

- A. Case Manager provides special user interfaces to deal with documents
- B. Case Manager is built and based on the industry standard content management API called CMIS.
- C. Case Manager uses the IBM Content Navigator framework
- D. All of the above.

Correct Answer: C

## **QUESTION 8**

What is one of the challenges when working with unstructured information?

- A. Centralized information is not available for analysis
- B. Difficulty analyzing and revealing patterns in data
- C. Information governance and security
- D. Hardware maintenance

Correct Answer: B

#### **QUESTION 9**

Which of the following is not considered a "top of mind" consideration for implementing Value Based Archiving?

- A. Reducing the risk potential for sharing sensitive, inappropriate, or private information
- B. Finding "smoking gun" emails before they can be used against you
- C. Elimination of redundant, obsolete, and trivial content
- D. Capturing email for compliance and legal purposes

Correct Answer: C

## **QUESTION 10**

When looking for a good candidate for Advanced Document Imaging and Branch Automation Solutions, what organization characteristics should you look for?

- A. Large organizations in the paper-intensive industries of banking, insurance, healthcare, government and manufacturing
- B. Widely dispersed organizations that have branches or regional offices where documents are generated or received
- C. Organizations that process, store and distribute paper documents internally and looking to digitize and streamline costs.
- D. All of the above

Correct Answer: D

## **QUESTION 11**

IBM Content Navigator is commonly referred to as:

- A. An ECM plug-in
- B. The Content Experience Platform
- C. CN8
- D. Caravan

Correct Answer: B

# **QUESTION 12**

What are the advantages of offering a single Advanced Imaging solution that combines document capture, workflow, business process and case management, and the repository?

- A. Companies prefer to have fewer vendors for their business technology
- B. Offers complete control over the document lifecycle from the moment it is created through the processing to storage and disposal
- C. Companies who can digitize paper immediately and provide workers controlled access to documents based on permissions and job-role remain compliant with government regulations about the handling of private data
- D. All of the above

Correct Answer: D