Vendor: HP

Exam Code: HP3-C33

Exam Name: HP Color LaserJet Enterprise CP5520 Series Printer

Version: Demo

QUESTION NO: 1

What are some advantages of the new HICUP/SO engine design compared to previous printers? (Select two.)

A. The fuser is closer to the print cartridges for effective toner fusing.
B. Print cartridges remain cooler, reducing print-quality issues.
C. Laser/scanners block fuser heat to protect ITB surface.
D. The paper path exit is further from the fuser, reducing the number of paper exit jams.
E. The height of the engine is reduced to maximize use of internal space.

Answer: A,E
Explanation:

QUESTION NO: 2

The HP Color LaserJet Enterprise CP5520 Series Printer uses an intermediate transfer belt (ITB). What is one difference between ITB technology and electrostatic transfer belt (ETB) technology?

A. An, and an ITB transfers the image directly to the media.
B. ITB technology runs media along the length of the ITB during image transfer while ETB technology utilizes a secondary transfer roller at the edge of the ETB during image transfer.
C. An ITB uses primary transfer rollers to transfer the image from each OPC (image drum) to the ITB, and an ETB transfers the image directly to the media.
D. ITB technology uses a cleaning blade and toner collection unit for ITB belt cleaning, and ETB technology uses only a residual toner feed unit for ETB belt cleaning

Answer: A
Explanation:

QUESTION NO: 3

When are the Protective Glass Cleaners (PGCs) used by the device?

A. During engine calibration
B. After a fuser wrap jam is cleared from the device
C. After the ITB cleaning blade removes residual toner from the belt
D. Each time a page is printed

Answer: C

Explanation:

QUESTION NO: 4

The front and right-side door tab actuators o(the HP Color LaserJet Enterprise CP5520 Series Printer provide a device safety feature that cuts power to certain components What are those components? (Select two)

A. Formatter
B. Lasers
C. Low-voltage power supply
D. ICB
E. Motors

Answer: B,E
Explanation:

QUESTION NO: 5

Which statement is true about the HP Color LaserJet Enterprise CP5520 Series Printer HP High Performance Secure Hard Disk?

A. The encrypted hard disk contents are deleted if a device Cold Reset is performed.
B. The encrypted hard disk is physically locked to the device using a Drive Lock Key.
C. The encrypted disk contents become unreadable if the disk is removed from the device.
D. The encrypted hard disk must only be installed by a qualified HP service technician

Answer: B
Reference:http://bizsupport1.austin.hp.com/bc/docs/support/SupportManual/c01570023/c0157002
3.pdf(page 4, first para)

QUESTION NO: 6

What is the primary function of the HP Color LaserJet Enterprise CP5520 Series Printer Protective Glass Cleaners (PGCs)?

A. To seal the development area to prevent toner from falling on the laser/scanner protective

glass.
B. To collect residual toner that falls from the ITB cleaning blade.
C. To wipe the laser/scanner protective glass in case excess toner falls on the glass.
D. To cover the laser/scanner protective glass during print operations to prevent print-quality defects

Answer: C
Explanation:

QUESTION NO: 7

In what position are the Protective Glass Cleaner (PGC) mechanisms when the device front door is closed and the device is at a Ready state?

A. Positioned over the laser scanner glass to protect the glass from residual toner
B. Retracted away from the laser scanner glass to allow the laser to pass through to the drum
C. Engaged with the print cartridge so the developer roller is fully engaged with the OPC
D. Positioned below the ITB cleaner assembly to collect residual toner falling from the cleaning blade

Answer: A
Explanation:

QUESTION NO: 8

What is the purpose of print cartridge developer roller and primary charge roller alienation during shipping?

A. To avoid excess toner from collecting on the OPC (image drum)
B. To allow the cleaning blade access to the OPC (image drum)
C. To avoid toner leakage from the print cartridge hopper
D. To prevent the rollers from rubbing against the OPC (image drum)

Answer: C
Explanation:

QUESTION NO: 9

The HP Color LaserJet Enterprise CP5520 Series Printer uses a fuser with a ceramic heating

element. What is one advantage of using a ceramic heating element?

A. It enables the fuser to last the life of the product.
B. Jams are easier to clear from the fuser area.
C. The fuser heats up to the optimum temperature right out of sleep mode.
D. Images print with more vivid color

Answer: C
Explanation:

QUESTION NO: 10

Why should customers not attempt to empty a full toner collection unit (TCU)?

A. The TCU must only be removed and replaced by an HP service technician.
B. Emptying a full TCU will still send a TCU Full message to the control panel.
C. The TCU is not intended for reuse because toner could spill from it.
D. Contents of the TCU are flammable and should not be handled by customers.

Answer: A
Explanation:

QUESTION NO: 11

Why are print cartridges designed with their respective image drums as part of the print cartridge assembly? (Select two.)

A. To increase cartridge life
B. To reduce the number of CSRs
C. To simplify replacement
D. To reduce cost per printed page
E. To improve print quality by increasing gloss level

Answer: D,E
Explanation:

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