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**Vendor:**ASQ

**Exam Code:**CQA

**Exam Name:**Quality Auditor Exam

**Version:**Demo

**QUESTION 1**

Auditors who audit outside their own country should be familiar with:

- A. their own biases
- B. the auditee's attitude
- C. industry practices at the audit site
- D. the local customs at the audit site

Correct Answer: D

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**QUESTION 2**

When lower-tier documents are compared to higher-tier documents before the fieldwork starts, the comparison is called a

- A. desk audit
- B. process audit
- C. conformance audit
- D. management audit

Correct Answer: A

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**QUESTION 3**

During the opening meeting, it is the auditee's responsibility to:

- A. prepare the meeting agenda
- B. set the audit schedule
- C. state the audit purpose and scope
- D. identify safety requirements

Correct Answer: D

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**QUESTION 4**

The following portion of the test includes several Case Studies. Each Case Study includes introductory information about a specific company or audit situation, followed immediately by a set of questions related to the situation described and various audit-related documents, identified by company name. All of the audit-related documents for these Case Studies are presented in a separate booklet labeled:

#### CONFIDENTIAL Audit Documents

These documents were drawn from actual companies and are designed to be examples of genuine audit materials. Their format and contents have not been altered, and they are intended to represent working documents from everyday situations. Although the documents for the Case Studies are presented separately, the test will be scored as a whole, on a total of 150 questions. You may go back and check your work on any part of the examination until time is called at the end of the testing period. Two auditors are conducting an internal audit of the Quality Electronics and Elements Co. (QEE) system procedures. During the first day of the audit, the following observations were made.

-An outbound carton with obvious damage was examined by the auditor on the shipping dock.

- A shipment of six (6) boxes to Allied Supply was returned because the customer-required certifications did not accompany the product.

-Unsigned product verification documents were found on stored products.

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Of three (3) cartons found in the accepted materials station, only two of the cartons had labels indicating their contents. When the auditor pointed this out, a customer service representative immediately affixed the proper label to the one unlabeled carton.

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The auditor also found that "Accepted Material Traveler Cards" were not attached to any of the cartons in the accepted materials station.

The auditor's finding on products without "Accepted Material Traveler Cards" should be written against which of the following departments?

- A. Production Control
- B. Quality Assurance
- C. Shipping
- D. Engineering

Correct Answer: C

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#### QUESTION 5

Which of the following statistics would best describe the central tendency of a sample of data?

- A. Mode
- B. Mean

- C. Standard deviation
- D. Range

Correct Answer: B

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#### **QUESTION 6**

Which of the following types of tools or techniques is considered qualitative?

- A. Histograms
- B. Frequency distributions
- C. Pareto charts
- D. Process observations

Correct Answer: D

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#### **QUESTION 7**

If the audit escort for one area is repeatedly late or unavailable, what is the best option open to the auditor?

- A. Notify the auditee management of the consequences created by the delays.
- B. Narrow the scope of the audit to accommodate the delays.
- C. Proceed without the escort.
- D. Assess system effectiveness using objective evidence from other areas.

Correct Answer: A

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#### **QUESTION 8**

When an internal audit program is being formulated, the auditees' anxiety about the audit process is most likely to be reduced by which of the following?

- A. A cooperative process for involving participants in the development of audit procedures
- B. A clear description of the rules developed by the auditing group
- C. Clearly stated provisions for performing unannounced audits
- D. Clearly stated procedures for resolving audit findings

Correct Answer: A

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**QUESTION 9**

Auditor independence includes freedom from which of the following?

- I. Bias
- II. Conflict of interest
- III. External influences
- IV. Previous exposure to the area

- A. I and II only
- B. II and IV only
- C. I, II, and III only
- D. II, III and IV only

Correct Answer: C

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**QUESTION 10**

When should audit checklists be prepared?

- A. At the time the audit is requested
- B. When the lead auditor is appointed
- C. During the opening meeting
- D. Before the field work is begun

Correct Answer: D

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**QUESTION 11**

While performing an internal audit, an auditor notices that an operator on one shift skips part of the documented procedure. In this situation, the auditor should do which of the following?

- A. Make a note on the checklist and initial it.
- B. Report it to the operator's supervisor or manager.
- C. Question the operator about the observation.
- D. Ask another operator to evaluate the situation.

Correct Answer: C

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### QUESTION 12

Which two of the following conditions must be met in order to infer statistical significance about the results of an audit sample?

- I. The population must be homogeneous.
- II. The sample size must be greater than 10.
- III. The sample must be random.
- IV. The sample must be taken from multiple locations.

- A. I and II
- B. I and III
- C. II and III
- D. III and IV

Correct Answer: B