Vendor: ServiceNow

Exam Code:CIS-RCI

Exam Name: Certified Implementation Specialist - Risk and Compliance

Version: Demo

QUESTION 1

What are the Risk Scoring methods available in ServiceNow? (Choose two.)

A. Quantitative

B. Qualitative

C. Inherent

D. Residual

E. Calculated

Correct Answer: AB

Reference: https://docs.servicenow.com/bundle/helsinki-governance-risk- compliance/page/product/grc-risk/reference/r_RiskScoring.html

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QUESTION 2

Which tables extend the Content (sn_grc_content) table? (Choose two.)

A. sn_compliance_citation

B. sn_grc_issue

C. sn_compliance_policy_statement

D. sn_risk_risk

Correct Answer: AC

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk- compliance/page/product/grc-policyand-compliance/reference/r_InstallWPolAndCompl.html

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QUESTION 3

What are some characteristics of the ServiceNow Store? (Choose four.)

A. Some applications are certified by ServiceNow

B. All applications are certified by ServiceNow

C. Applications may be developed by ServiceNow Technology Partners

D. It houses both paid and free applications and integrations

E. Applications are built om the ServiceNow platform

F. Applications are certified by other developers

Correct Answer: ACDE

Reference: https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/data-sheet/ds-servicenow-store.pdf

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QUESTION 4

The Tablename.config:

A. Displays the configuration list view of the table in the browser tab

B. Displays the table in list view within the Content Frame

C. Displays the table in list view within a separate browser tab

D. Displays the configuration list view of the table in the Content Frame

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-platform-user- interface/page/administer/navigationand-ui/task/t_NavigateDirectlyToATable.html

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QUESTION 5

The SOX content pack includes a series of policies, control, risks. How are all of these components linked together?

A. Mapping File

B. Manually

C. Automatically

D. Batch import

Correct Answer: C

QUESTION 6

Which role(s) has the capability to create Policies? (Choose two.)

A. Compliance Manager

B. Compliance admin

C. Compliance User

D. Risk Manager

Correct Answer: AB

QUESTION 7

You are working with your customer to determine necessary audit management workflow configurations. What should they know about the approval process for audit engagements? (Choose three.)

A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.

B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.

C. If the engagement is rejected, it automatically moves back to the Fieldwork state.

D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.

E. If the engagement is rejected, it automatically moves into the Scope state.

Correct Answer: BCD

QUESTION 8

What table, along with the Policy table, is linked to the Control Objective table by a many- to-many relationship?

A. Entity Class

B. Citation

C. Authority Documents

D. Risk Framework

Correct Answer: B

QUESTION 9

The Risk thresholds in the Risk Criteria Matrix (default values) do not line up with company needs. What should you do?

A. Configure the Risk Criteria in ServiceNow

B. Identify Risk that will benefit from the default values

C. Demonstrate Risk scoring scenarios using the default values

D. Use the default values to determine new company approach

Correct Answer: A

QUESTION 10

What table extends from Document Table?

A. Risk

B. Risk Framework

C. Risk Response Task

D. Risk Statement

Correct Answer: A

QUESTION 11

Where does a policy get published to when it is approved?

A. Knowledge Summit

B. ServiceNow Library

C. Authoritative Records

D. Knowledge Base

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk- compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html

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QUESTION 12

UCF has a collection of what? Select all UCF terms. (Choose three.)

A. Control Indicators

B. Authority Documents

C. Policies

D. Citations

E. Controls

Correct Answer: BDE

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk- compliance/page/product/grc-ucfimport/concept/c_UCF.html