Vendor: ServiceNow

Exam Code:CIS-RC

Exam Name: Certified Implementation Specialist - Risk and Compliance

Version: Demo

QUESTION 1

UCF has a collection of what? Select all UCF terms. (Choose three.)

A. Control Indicators

B. Authority Documents

C. Policies

D. Citations

E. Controls

Correct Answer: BDE

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcucf-import/concept/c_UCF.html

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QUESTION 2

Which role(s) has the capability to create Policies? Choose two.)

A. Compliance Manager

B. Compliance admin

C. Compliance User

D. Risk Manager

Correct Answer: AB

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/task/t_DefineAPolicy.html

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QUESTION 3

Jim is an Audit Manager. In addition to Audit Manager, which roles should be assigned to ensure he can manage the audit process as well as other GRC functions related to audit? (Choose two.)

A. sn_grc.manager

B. sn_audit.user

C. sn_grc.user

D. sn_grc.reader

E. sn_grc.developer

Correct Answer: AB

QUESTION 4

Which role reviews the risk response and moves the Risk record into the Monitor state at the appropriate time?

A. Risk Manager

B. Risk User

C. Risk Reader

D. Risk Owner

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

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QUESTION 5

In which state can reviewers either send the Policy back to draft or forward it by requesting approval?

A. Retired

B. Published

C. Awaiting Approval

D. Review

Correct Answer: D

Reference: https://community.servicenow.com/swp?
id=community_questionandsys_id=0b504fa1db98dbc01dcaf3231f9619a2andview_source=searchResult

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QUESTION 6

Which tables extend the Content (sn_grc_content) table? (Choose two.)

A. sn_compliance_citation

B. sn_grc_issue

C. sn_compliance_policy_statement

D. sn_risk_risk

Correct Answer: AC

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-

compliance/reference/r_InstallWPolAndCompl.html

QUESTION 7

There is a direct relationship between Entity Class and Entity Type when:

A. They have the same Entity Types

B. There is no direct relationship

C. They have the same Entities

D. They leverage the same reporting

Correct Answer: A

QUESTION 8

What type of customers may you encounter? (Choose three.)

A. Organization recently acquired and had some bad audit findings (using ServiceNow GRC to help restart their process)

B. Organization with little to nothing in place already (implementing one or more core ServiceNow GRC applications)

C. Organization undergoing a full GRC transformation (implementing all three core ServiceNow GRC applications at once or in a phased approach)

D. Organization implementing ServiceNow GRC to help ease their Customer Service organization (using other tools to manage other processes)

E. Organization implementing ServiceNow GRC to help ease their Help Desk organization (using other tools to manage other processes)

Correct Answer: ABD

QUESTION 9

Which table stored the links from Entity to Entity Types?

A. [sn_compliance_m2m_profile_profile_type]

B. [sn_risk_m2m_risk_profile]

C. [sn_compliance_m2m_policy_profile]

D. [sn_grc_m2m_profile_profile_type]

Correct Answer: A

QUESTION 10

You are working with your customer to determine necessary audit management workflow configurations. What should they know about the approval process for audit engagements? (Choose three.)

A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.

B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.

C. If the engagement is rejected, it automatically moves back to the Fieldwork state.

D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.

E. If the engagement is rejected, it automatically moves into the Scope state.

Correct Answer: BCD

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcaudit/task/approve-reject-engagement.html

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QUESTION 11

Control Failure Factor represents the impact of Control Failures on what score?

A. Inherent

B. Residual

C. Total

D. Calculated

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

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QUESTION 12

Which of the following extends from items?

A. Citation

B. Controls

C. Issue

D. Policy

Correct Answer: D