Vendor: ServiceNow

Exam Code:CAS-PA

Exam Name: Certified Application Specialist – Performance Analytics

Version: Demo

QUESTION 1

How do you create and associate breakdowns on the breakdown source form?

A. By selecting the \\'New\\' button on the \\'Breakdowns\\' related list

B. From the \\'Additional actions\\' menu

C. From the \\'Create Breakdowns\\' related link

D. By adding multiple \\'Facts tables\\' under the Source tab

Correct Answer: A

A breakdown source is defined as a set of records from a table or database view or as a bucket group. Multiple breakdowns can use the same breakdown source. Breakdown sources specify which unique values, called breakdown elements,

a breakdown contains.

Breakdown source records have a related list that lists the breakdowns that are based on that source. You can create a breakdown by selecting the `New\\' button while in this list. The list works like the Indicators list on indicator source

records. Other options in this question do not exist on the breakdown source form. After you create breakdowns that use this source, these breakdowns are listed in the Breakdowns tab.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/task/t_DefiningABreakdownSource.html

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QUESTION 2

What related list in the formula indicator record is used to navigate to the indicators used in the formula or to their indicator sources?

A. Breakdowns

B. Contributing Indicators

C. Indicator Groups

D. Managed Sources

Correct Answer: B

Formula indicator records now include a \\'Contributing indicators\\' related list. Use this list to navigate to the indicators used in the formula or their indicator sources. If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/task/t_CreateAFormulaIndicator.html

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QUESTION 3

Which of the following visualisation types allow you to add multiple data sources of the same type in the UI Builder? (Choose two.)

A. Single Score

B. Time Series

C. Pie and donuts

D. Bars

Correct Answer: BC

You can add multiple data sources of the same type for time series (including Area, Column, Line, Stepline, and Spline) and bar (including Horizontal bar and Vertical bar) visualisations.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/time-series-visualizations.html

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QUESTION 4

Which system property enables an administrator to allow specified user roles to select indicators as data sources from the Data Visualisation Configuration panel?

A. glide.knowman.search.apply_role_based_security

B. par_vis_config.data_source.can_select_indicator

C. com.snc.pa.dc.max_row_count_indicator_source

D. glide.source_control.checksum_required

Correct Answer: B

par_vis_config.data_source.can_select_indicator property specifies roles (comma- separated) which can select indicators as data sources from the Data Visualisation configuration panel. If empty, all users can select the indicator sources that they have access to. Type: string

Default value: empty

Location: System Property [sys_properties] table com.snc.pa.dc.max_row_count_indicator_source property sets the maximum number of rows allowed to be fetched from an Indicator Source. glide.source_control.checksum_required property

allows you to enable optional checksum validations and sanitisations.

glide.knowman.search.apply_role_based_security property honours read access to knowledge bases or articles specified for roles if set to true. If false, it enables specified user criteria to override read access specified for roles.

Reference:https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/referencepages/reference/r_AvailableSystemProperties.html

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QUESTION 5

How does KPI Signals support notifications?

A. By forwarding email notifications

B. By automated signal detection jobs

C. Through regular back-ups

D. By setting auto-reply responses

Correct Answer: B

To support notifications, the KPI Signals application provides automated signal detection jobs. For formula indicators, you can modify the jobs to line up with the data collection jobs for the contributing indicators.

The KPI Signals application includes jobs that detect signals automatically. These jobs run so responsible users can be notified of new signals without opening the application. The job for signals on formula indicators requires scheduling.

When you view an indicator in KPI Details and open the KPI Signals panel, that indicator is checked for signals. You, therefore, always have the most up-to-date signals. However, the KPI Signals application also has automated signal

detection jobs. These jobs send notifications about signals to subscribed users without them having the application open.

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for-workspace/concept/administering-kpi-signals-jobs.html#administering-kpi-signals- jobsandversion=quebec

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QUESTION 6

What role or access do users need to act on a signal to reset a baseline or dismiss a signal?

A. Responsible users without workspace access

B. Users with the admin. pa_admin. or pa_kpi_signal_admin role without being a responsible user

C. Only users with the admin role

D. Users irrespective of their level of responsibility

Correct Answer: B

Users with the admin, pa_admin, or pa_kpi_signal_admin role can reset a baseline or dismiss a signal without being a responsible user. Users with other roles must become responsible users to take such actions. These users also need a role that gives them access to a relevant workspace. You can assign responsibility for KPI Signals for a KPI to yourself or someone else. You can also unassign responsibility.

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/kpi-signals-responsible-users.html

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QUESTION 7

What role is required to create personal targets and thresholds for users who can view an indicator on the Analytics Hub?

A. pa_viewer

B. pa_target_admin

C. pa_threshold_admin

D. No role

Correct Answer: D

On the Analytics Hub, no roles are required to create personal targets and thresholds. A threshold or a target can be personal or global. A personal threshold or target is visible only to the user that created it. A personal threshold appears as a

light grey dotted line. A personal target appears as a dark line.

Personal thresholds and targets appear only on the Analytics Hub and KPI Details but not on widgets.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/pa-targets-thresholds.html

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QUESTION 8

What does anti-signal indicate in KPI Signals?

A. No signal has been detected

B. Long-term stability

C. Abnormal variation in the scores of a KPI

D. A workflow has changed

Correct Answer: B

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/signal-no-signal-anti-signal.html

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QUESTION 9

Which of the following are suggested when you type in a query on Analytics QandA? (Choose three.)

A. Recent searches

B. Tables and columns

C. Breakdowns

D. Indicators

Correct Answer: ABD

When you use Analytics QandA, the suggestions from previous searches are now shown together with the suggested indicators, tables, and columns. As you type in a query, Analytics QandA suggests recent searches, indicators, tables, and

columns that match what you have typed so far. Only the tables and columns to which you have access are shown.

If Analytics QandA cannot determine which table you want, it shows you up to three likely tables.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/analytics-q-and-a.html

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QUESTION 10

What data update settings can you enable for a single score visualisation to update the score in real-time?

A. Background refresh interval (minutes)

B. Show score update time

C. Real time update

D. Live refresh date (seconds)

Correct Answer: C

Enabling `Real time update\\' from the data update settings updates a single score visualisation in real-time.

`Show score update time\\' shows the timestamp of when the score was last updated. `Background refresh interval (minutes)\\' shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it. With

`Live refresh rate (seconds)\\', you can choose the frequency in non-decimal seconds to have a single score reporting widget refresh. If set at \\'0\\', the score does not refresh.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/single-score.html

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QUESTION 11

What is an easy way for a responsible user to get real-time updates on the signals for a particular KPI?

A. Monitoring the signal score on a dashboard

B. Receive email notifications

C. Schedule a report for the signal data

D. D.Manually check the KPI doe signals

Correct Answer: B

As a responsible user, you can receive email notifications about new or unresolved signals, anti-signals, or any actions taken on signals.

You can configure how frequently you get these reminders and the maximum number of reminders to get for a signal.

You no longer have to open KPI Signals and manually check each KPI for signals. Scheduling a report for the signal data does not provide real-time updates. Manually check the KPI for signals and monitoring the signal score on a dashboard

requires the user to constantly check for the updates without a pause, which is not easy.

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/kpi-signals-responsible-users.html

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QUESTION 12

Which of the following are true statements about configuring pie, donut, and single score visualisations in workspaces?

A. Data labels are shown as only percentages, as values, or as both.

B. Legend percentages are shown along with values.

C. The metric label name is displayed near the metric value.

D. Set gradient, texture, or no colour options for data display.

Correct Answer: ABC

A pie visualisation shows how individual pieces of data relate to the whole using a circle to represent the whole.

A Donut visualization shows how individual pieces of data relate to the whole using a donut shape to represent the whole.

Single score visualisations display a single, key business value or current aggregate indicator score. You can set a score to update in real-time. The following enhancements are made to pie, donut, and single score visualisations in the

Quebec release:

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The metric label name is displayed near the metric value.

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Legend percentages are shown along with values.

*

Data labels are shown as only percentages, as values, or as both. Gradient, texture, or no colour are not valid colour options for data display. You can set \\'default\\', \\'colour palette\\' and \\'fixed element colour\\' for pie and donut visualisations, and \\'default\\' and \\'single colour\\' for single score visualisations.

Reference:https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par- for-workspace/concept/pie-donut-visualizations.html#pie-donut-visualizations