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**Vendor:**SAP

**Exam Code:**C\_PXSUP\_90

**Exam Name:**SAP Certified Associate - Support  
Consultant for Incident Management with SAP Business  
All-in-One

**Version:**Demo

### QUESTION 1

What can you do with Data Dictionary? (Choose two)

- A. Maintain database tables and views from within R/3 and transfer the changes automatically to the underlying database.
- B. Create or modify an index of a database table (for example, to speed up the performance of an ABAP program).
- C. Lock a database table against any change by an ABAP program.
- D. Define ABAP coding.

Correct Answer: AB

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### QUESTION 2

What kind of function modules may include changes to database tables? (Choose two)

- A. Normal function module
- B. Remote enabled function module
- C. Update function module
- D. No function modules at all. Database changes are usually not performed in function module.

Correct Answer: BC

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### QUESTION 3

What can you do if a program behaves differently in batch than in a dialog? (Choose two)

- A. Search globally in the program for SY-BATCH.
- B. Run the program in dialog and change SY-BATCH in the debugger to simulate batch processing.
- C. Run the program in batch and click on DEBUGGING.
- D. Run the program in batch and select Environment Analysis.

Correct Answer: AB

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### QUESTION 4

What is a work center in the SAP Solution Manager? (Choose two)

- A. An easy navigation through a central role-based access point

- B. A tailored and role-based user environment to simplify your work
- C. A community
- D. Exchange data to SAP systems

Correct Answer: AB

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#### **QUESTION 5**

How long are local system log entries kept available in SM21?

- A. Until the next system restart
- B. Until the entry is overwritten (circular file)
- C. Until the name of the system log file is changed manually
- D. Until the records are replicated to the central system log (usually after one hour)

Correct Answer: B

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#### **QUESTION 6**

You have decided to forward a message to the next support level. What should you include in the message? (Choose two)

- A. All information you have - except User and Password.
- B. The steps which you performed to reproduce the issue.
- C. Username and password in your internal message notice.
- D. Only your known SAP notes.

Correct Answer: AB

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#### **QUESTION 7**

Which of the following objects can be tested on their own without using the whole context of a program or transaction? (Choose two)

- A. Forms
- B. Function modules
- C. Screens
- D. Authorization object

Correct Answer: BC

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**QUESTION 8**

Which of the following are ways to create a message for a customer in SAP Solution Manager Service Desk during message processing? (Choose two)

- A. Within the transaction for message processing.
- B. Only a customer can create a message.
- C. The message processor has to call SE80.
- D. Call transaction CRMD\_ORDER.

Correct Answer: AD

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**QUESTION 9**

What does Initial Reaction Time (IRT) mean for SAP? (Choose two)

- A. SAP will give a qualified response within a defined time.
- B. The time taken to respond to priority 1 (very high) messages.
- C. The time a computer needs to get ready for work.
- D. The time needed to display report data when running the report for the first time.

Correct Answer: AB

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**QUESTION 10**

Which of the following keywords indicates the beginning of an ABAP processing block? (Choose two)

- A. FORM
- B. START-OF-SELECTION
- C. INCLUDE
- D. PROGRAM

Correct Answer: AB

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**QUESTION 11**

Which tool of the ABAP Workbench do you use to create global date types and database tables?

- A. ABAP Editor

B. Data Dictionary

C. Screen Painter

Correct Answer: B

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**QUESTION 12**

Very High (Priority 1) messages that are opened outside normal business hours are automatically sent to SAP.

Where can the business hours be maintained for each customer organization?

A. Call the transaction BP and open the business partner of type Organization.

B. Call the transaction SPRO.

C. Call the transaction BUSINESS\_HOURS.

D. Call the transaction BUS\_HOU.

Correct Answer: A