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Vendor:Apple

Exam Code:9L0-066

Exam Name:OS X Yosemite Troubleshooting

Version:Demo

QUESTION 1

If you have File Vault 2 enabled on your Mac, how do you start up from OS X Recovery?

- A. Hold the Command and R keys at startup.
- B. You must turn off disk encryption to use this feature.
- C. Use the Option key and choose OS X Recovery disk in the Startup Manager,
- D. Open System Preferences > Startup Disk preference pane, then select the OS X Recovery disk.

Correct Answer: A

QUESTION 2

Which of the following is a valid choice in the Security and Privacy of System Preferences for "Allow apps downloaded from" setting?

- A. CDs and DVDs
- B. Apple Software only
- C. Mac App Store and CDs and DVDs
- D. Mac App Store and identified developers

Correct Answer: D

QUESTION 3

Adam has a MacBook Pro (Retina, 15-inch, Late 2013) that he uses for video editing and graphic design. He explains that after about an hour of use, the machine seems to operate more slowly. The issue gets worse as time goes on until he has to restart the machine. After you ask some probing questions, which of the following tools or techniques would be best to further evaluate the issue?

- A. Single-user mode
- B. Verbose mode
- C. Console
- D. Activity Monitor
- E. Disk Utility

Correct Answer: DE

QUESTION 4

Mary is really busy and must focus on a weekly reports. She really needs to update her apps in OS X, but it is not always a convenient time when App Store notifies her. Which of the following would be the best option in App Store notifications for Mary to select?

- A. Click "Don't Ask Me Again" so the download apps reminder goes away.
- B. Click "Later," and choose a convenient time to update the apps.
- C. Click "Download apps in Sleep Mode."
- D. Click "Close" and wait for another reminder.

Correct Answer: B

QUESTION 5

Joseph enabled FileVault 2. He then forgot the administrator password. How can you help Joseph?

- A. Ask Joseph to startup from OS X Recovery and choose
- B. Have Joseph startup from OS X Recovery and open the Firmware Password utility
- C. Explain to Joseph that he can unlock the disk using the recovery key created when FileVault 2 was enabled.
- D. Help Joseph erase the hard disk and reinstall OS X and forgotten.

Correct Answer: B

QUESTION 6

Why is it important to use the Globally Unique Identifier (GUID) partition scheme on an Intel- based Mac? SELECT TWO.

- A. The GUID partition scheme contains the necessary standard apps for OS X.
- B. Firmware updates for Intel-based Macs require a GUID partition scheme.
- C. Master Boot Record (MBR) requires a GUID partition map.
- D. You should not use GUID. Apple Partition Map (APM) is the default partition map for Intel- based Macs.
- E. Any of the partition schemes provided by Disk Utility will work.
- F. An Intel-based Mac will not start up without the GUID partition map.

Correct Answer: AB

QUESTION 7

System Preferences contains App Store preference. Which options are provided when the computer is set to automatically check for updates? SELECT FOUR.

- A. Install OS X updates
- B. Download newly available updates in the background
- C. Do not restart computer after updates are download
- D. Disable all third-party app updates
- E. Install app updates
- F. Prompt for my Apple ID password when any updates are available
- G. Install system data files and security updates
- H. Ignore any updates that are older than seven days

Correct Answer: ABEG

QUESTION 8

Which of the following is the correct definition of a router?

- A. A router connects networks together isolating traffic within each network.
- B. A router is any computer, printer, or other electronic device that could potentially communicate with another device over the network.
- C. A router is the physical layout of the cables and devices on a network.
- D. A router allows one computer or device to make requests on behalf of another over a network.

Correct Answer: A

QUESTION 9

John wants more information about backing up his data in OS X. You inform him of Time Machine and show him how to start process at home. He is concerned that the backup will fail and he will not be able to determine if the process worked. How is John alerted to his initial backup status with Time Machine in OS X Yosemite?

- A. There is a diagnostic LED on all computers that will flash when the Time Machine backup fails.
- B. John will have to perform a manual check of his backup in order to confirm that the backup was successful.
- C. Time Machine provides Notifications of any issues that arise during the initial backup and when the first backup is complete.
- D. The computer is unusable while completing the first backup.

Correct Answer: C

QUESTION 10

Patrick explains, I am repeatedly prompted to enter my admin password when I am installing OS X(but I do not use a password. I just leave it blank. How do I get past this and get OS X installed?" How should you respond?

- A. Enter '\\apple\\' for the password during installation. You will be prompted to change your password when installation is complete."
- B. "You can create a Standard user account on the machine, set a password, and install OS X while logged in with that user account"
- C. The OS X Installer will not accept a blank administrator password. You will need to change the password for that administrator account in the Users and Groups pane of System Preferences before you try to install OS X."
- D. "You may use your Apple ID password instead of the administrator password when prompted."

Correct Answer: C

QUESTION 11

What should you do first if a MacBook Air (13-inch, Mid 2013) does not show the AirPlay Display menu icon on a network with an Apple TV (3rd generation)?

- A. Reset all of the settings on the Apple TV and rejoin the network.
- B. Startup the MacBook Air from Recovery HD and reinstall OS X.
- C. Download the latest copy of iTunes and restore the Apple TV.
- D. Ensure the "Show mirroring options in the menu bar" preference is enabled.

Correct Answer: D

QUESTION 12

Andrew has updated his iPhone 4s to iOS 8. He has set a passcode and signed in to iCloud. Andrew is trying to Handoff an email from his Mac to his iPhone. Andrew's Mac is running OS X Yosemite and Bluetooth is on. Why is the Mail app not appearing in the corner of the iPhone lock screen?

- A. The passcode is preventing Mail from completing Handoff.
- B. The devices are not on the same Wi-Fi network.
- C. The devices are not paired.
- D. The iPhone 4s does not support Handoff.

Correct Answer: D