Exam : **920-181**

Title : CallPilot RIS.5.0
Engineering

Version : DEMO

1. A customer is setting up CallPilot messaging and wants the system to be as secure as possible. Which two statements about CallPilot are true? (Choose two.)

A. CallPilot supports encryption and authentication for communications with the CallPilot server.

B. The CallPilot administrator configures the mail boxes to restrict the PC playback of messages.

C. CallPilot desktop messaging could be configured to send SNMP traps to Network Management Systems (NMS).

D. CallPilot uses the Audio Messaging Interchange Specification (AMIS) protocol to work with other voice messaging systems through the Internet.
Answer: AB

2. The CallPilot Alternate User Interface (AUI) provides users an alternative choice to the standard CallPilot telephone set interface. Which two statements are true regarding the AUI? (Choose two.)

A. Quick reference cards are available to train users.

B. AUI Alternate Command interface have the full set of the CallPilot functions.

C. AUI Alternate Command interface must be enabled for all users on the CallPilot.

D. AUI helps minimize the re-training of the users who are experienced with other manufactures' telephone set interfaces.
Answer: AD

3. A customer is considering using Voice Forms to handle customer responses to surveys. Which two are true about the Voice Forms feature? (Choose two.)

A. The feature requires a keycode.

B. The feature does not require a keycode.

C. The feature requires Speech Recognition Channels.

D. The feature is an application within Application Builder.
Answer: AD

4. CallPilot provides many advantages for messaging that potential customers may want to consider. Which two statements are true regarding CallPilot Unified Messaging? (Choose two.)

A. Unified messaging is installed on the customers email server.

B. Messaging must be downloaded and accessed only when connected to the network.

C. The computer's speaker and microphone or a telephone set can be used to play and record offline.

D. Unified Messaging provides a single interface to access and manage voice, fax, and email messaging.

Answer: CD

5. CallPilot Email-by-Phone users can listen to email messages over the telephone. Which speech command is used by the end user to do this?

A. change list

B. play messages

C. return to speech

D. remote notification
Answer: A

6. A company wants to create a unified image in the customized voice applications across all their CallPilot systems. Which two statements are correct about Application Builder? (Choose two.)

A. Through dial services cannot be customized.

B. Customized voice items can be reused in multiple applications.

C. Customized voice items can be imported in WAV and VBK formats.

D. Customized voice items can be imported in WAV and MPEG formats.
Answer: BC

7. A hospital wants to provide voice mailboxes to every nurse and doctor. However, most of these workers share a common Directory Number (DN) with many co-workers, since they move in and out of rooms throughout the day. What is the maximum number of mailboxes that can be associated with a single DN?

A. 7

B. 8

C. 9

D. 10
Answer: C

8. The customer has a large sales force and wants to provide Speech Recognition for their traveling employees. Which two CallPilot features need to be considered when engineering the Speech Recognition Channels? (Choose two.)

A. Outcalling

B. Email-by-Phone

C. Fax on Demand

D. Speech Activated Messaging (SAM)
Answer: BD

9. Which two options are available to My CallPilot users in CallPilot Rls. 5.0? (Choose two.)

A. change personal voice greetings

B. change personal distribution lists

C. change Auto Login Directory Number (DN)

D. change Message Waiting Indicators (MWI) DN
Answer: AB

10. CallPilot uses Multimedia Processing Units (MPU) as an engineering guide to support three type of channels. A customer is planning for 24 voice channels, two fax channels and four speech recognition channels. Which two statements are true? (Choose two.)

A. You need four MPUs for fax channels.

B. You need 16 MPUs for speech recognition channels.

C. You need eight MPUs for speech recognition channels.

D. The Multimedia Processing Board (MPB) provides 16 MPUs.
Answer: AB

Trying our product !

★ **100%** Guaranteed Success

★ **100%** Money Back Guarantee

★ **365 Days** Free Update

★ **Instant Download** After Purchase

★ **24x7** Customer Support

★ Average **99.9%** Success Rate

★ More than **69,000** Satisfied Customers Worldwide

★ Multi-Platform capabilities - **Windows, Mac, Android, iPhone, iPod, iPad, Kindle**

Need Help

Please provide as much detail as possible so we can best assist you.
To update a previously submitted ticket:

One Year Free Update
Free update is available within One Year after your purchase. After One Year, you will get 50% discounts for updating. And we are proud to boast a 24/7 efficient Customer Support system via Email.

Money Back Guarantee
To ensure that you are spending on quality products, we provide 100% money back guarantee for 30 days from the date of purchase.

Security & Privacy
We respect customer privacy. We use McAfee's security service to provide you with utmost security for your personal information & peace of mind.

Guarantee & Policy | Privacy & Policy | Terms & Conditions