

Vendor:Cisco

**Exam Code:**810-440

**Exam Name:**Adopting The Cisco Business

Architecture Approach (DTBAA)

Version: Demo

## **QUESTION 1**

Drag and drop the steps of The Seven Elements framework on the left to the right in sequential order.

Select and Place:

Communications	Target 1
Best Alternative	Target 2
Relationship	Target 3
Interests	Target 4
Commitment	Target 5
Legitimacy	Target 6
Options	Target 7

Correct Answer:

Relationship
Communications
Interests
Options
Legitimacy
Commitment
Best Alternative

# **QUESTION 2**

What is the benefit of the Cisco Business Architecture approach for the customer?

- A. It captures market analysis in an easy-to-digest format.
- B. It realizes business value by exclusively.
- C. It realizes business value from a defined technology feature set.
- D. It captures and realizes business value from defined business outcomes.

Correct Answer: D

## **QUESTION 3**

What two business-led approaches by the Business Architect are true? (Choose two.)

A. places the needs of the customer and their business outcomes at center stage

B. places the needs of the customer at center stage by focusing product discussions with key stakeholders to business outcomes

C. places the needs of the customer at center stage by leading product discussions with key customer stakeholders to ensure that product capabilities are well understood

D. works with the customer to co-operatively determine the products needed to deliver a business solution

E. works with the customer to co-operatively determine the required business capabilities and business solutions

Correct Answer: A

### **QUESTION 4**

Which is a good technique to demonstrate the value of technology so that stakeholders can understand what is possible?

A. Developing business scenarios

B. Performing gap analysis

C. Defining the as-is or current state of an enterprise process or operation

D. Comparing technical features of different solutions

Correct Answer: A

### **QUESTION 5**

Which framework is used to plan influential communication when seeking customer support for action?

A. business model canvas

B. principled negotiation

C. seven elements

D. stakeholder analysis matrix

Correct Answer: C

Business Model Canvas is to define the customer environment, business model, and motivators for change, whereas Seven Elements Framework helps in communicating and negotiating with stakeholders.

## **QUESTION 6**

KPIs are quantitative measurement of progress against the tactical goals of an organization. Which are three characteristics of KPIs? (Choose three.)

- A. KPIs must be strategic and tactical in nature
- B. KPIs can be financial, managerial, or operational
- C. KPIs measure progress against goals
- D. KPIs are set according to priorities: magnitude and urgency
- E. KPIs define what needs to happen to achieve desired results in the time, budget, and level of expected quality

Correct Answer: BCE

### **QUESTION 7**

Which option must you know when you plan to negotiate or reach agreement?

- A. underlying Interests of the stakeholders
- B. timing for decision on purchases
- C. the customer budget
- D. Cisco offerings

Correct Answer: A

### **QUESTION 8**

Which element is recommended to align solutions and services to the customer business?

- A. key performance indicator
- B. total cost of ownership
- C. goals and objectives
- D. critical success factor

Correct Answer: D

### **QUESTION 9**

Emerging trends in technology are impacting business outcomes with respect to optimization and innovation. Which are the big four emerging trends?

- A. Cloud, Industry Issues, Consumerization, IT Appliances
- B. Cloud, Mobility, Activity Based Working, Security
- C. Cloud, Social Media, Software Defined Networking, Big Data

D. Cloud, Mobility, Analytics, Social Media

Correct Answer: D

#### **QUESTION 10**

Which statement is true regarding technical requirements?

- A. They establish the technical features that the customer value proposition must include.
- B. They establish the technical strategy customer needs to follow to double the business size.
- C. They establish what the business needs to do in order to reduce time to market.
- D. They establish the business strategy that the customer must follow to accelerate their go to market.

Correct Answer: A

## **QUESTION 11**

Which is a direct financial benefit from business outcomes?

- A. increased net present value
- B. reduced capital expenditures
- C. increased chargeback
- D. increased total cost of ownership

Correct Answer: B

### **QUESTION 12**

What is a primary benefit of asking questions to stakeholders who do not have strong decision authority over project funding, but who do have relevant experience?

- A. It shows them that you are interested in their opinions.
- B. The more data, the better.
- C. It can find requirements or opportunities that are relevant to future discussions.
- D. It shows the decision makers you are taking the initiative to get input from people that they might not have identified for interviews.

Correct Answer: C