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**Vendor:** Avaya

**Exam Code:** 7004.1

**Exam Name:** Avaya Communication Server 1000 for  
Avaya Aura Maintenance Exam

**Version:** Demo

### QUESTION 1

Click the Exhibit button.

	Condition *	Station	Attendant	Tie Trunk	Non Tie	Run Route
1	Access denied	Overflow tone	Overflow tone	Overflow tone	Attendant	
2	Call to a lockout set	Busy tone	Busy tone	Busy tone	Busy tone	
3	Call to vacant number	Attendant	Overflow tone	Overflow tone	Attendant	
4	Calls to listed directory number	Not applicable	Overflow tone	Not applicable	Not applicable	
5	Invalid NARS/BARS call	Overflow tone	Overflow tone	Overflow tone	Attendant	
6	Maintenance busy numbers	Overflow tone	Overflow tone	Overflow tone	Attendant	
7	MFC call to vacant number	Overflow tone	Overflow tone	Overflow tone	Attendant	
8	MFC call to vacant office	Overflow tone	Overflow tone	Overflow tone	Attendant	
9	MFC congestion	Overflow tone	Overflow tone	Overflow tone	Attendant	
10	NARS/BARS blocked calls	Overflow tone	Overflow tone	Overflow tone	Attendant	
11	NARS/BARS invalid translation	Overflow tone	Overflow tone	Overflow tone	Attendant	
12	NARS/BARS restricted calls	Overflow tone	Overflow tone	Overflow tone	Attendant	
13	Redirection count limit exceeded	Attendant	Overflow tone	Attendant	Attendant	
14	Restricted call	Overflow tone	Not applicable	Overflow tone	Not applicable	

A customer has asked if the Communication Server 1000 RIs. 7 x system can route anyone that dial an unassigned number in the customer's DID range to the Attendant. In reviewing the current configuration as shown in the exhibit, what do you conclude? (Choose two)

- A. only internalstation users are routing to the Attendant
- B. internal station users and non tie line users are routing to the Attendant
- C. all caller types are receiving an overflow tone
- D. NET\_DATA Attendant and tie trunk users are receiving an overflow tone

**Correct Answer: B**

### QUESTION 2

A customer has deployed a Communication Server 1000 RIs. 7 x system at their site. Their sales department is expanding and you have been asked to add Ave new telephones with the same capabilities as the existing telephones in the department. Which programming command should you use to complete this task?

- A. Move to DN
- B. Move from TN
- C. Copy from DN
- D. Copy from TN

**Correct Answer: D**

### QUESTION 3

For a situation where you use the CDP feature at a switch equipped with the MARS software package, which statements are correct? (Choose two)

- A. Use steering codes for CDP calls that are the same as the assigned NARS Access Codes.
- B. Use steering codes for CDP calls that are distinct from those assigned NARS Access Codes.
- C. You can integrate CDP numbers with the NARS Uniform Dialing Plan (UDP).
- D. You cannot share Route Lists, Digit Manipulation tables and Time-of-Day schedule with NARS.

**Correct Answer:** BC

#### **QUESTION 4**

A customer has a Communication Server 1000 RIs. 7 x system at their site. You have been asked to add the Call Pickup feature to the ten IP telephones in the sales department. The customer wants to be sure active calls are not lost when the changes are made. Which Phones Configuration feature can be enabled allowed you to ensure changes to the telephones are not transmitted to the call server until the telephone is not busy?

- A. Bulk change
- B. Courtesy change
- C. Group change
- D. Template change

**Correct Answer:** B

#### **QUESTION 5**

Click the Exhibit button.

RLI 2
ENTR 0
ROUT 3
TOD 0 OFF 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP NO
FRL 1
DMI 2
FCI 2
ENTR 1
ROUTE 1
TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP NO
FRL 3
DMI 0
FCI 0
ENTR 2
ROUT 0
TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP YES
FRL 3
DMI 0
FCI 0
ENTR 3
ROUT 0
TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP YES
FRL 5
DMI 0
FCI 0

Given the customer Route List index shown in the exhibit, what is the first expensive route that a call placed on that RLI could take?

- A. Entry 0
- B. Entry 1
- C. Entry 2
- D. Entry 3

**Correct Answer: C**

**QUESTION 6**

Click the Exhibit button.



Table 1	Table 2	Table 3	Table 4
SPN 1900	SPN 1900	SPN 1900	SPN 1900
RLI 3	RLI 3	RLI 3	RLI 3
DENY 1	DENY 1	DENY ALL	DENY
DENY 2	DENY 2		
DENY 3	DENY 3		
DENY 4	DENY 4		
DENY 5	DENY 5		
DENY 6	DENY 6		
DENY 7	DENY 7		
DENY 8	DENY 8		
DENY 9	DENY 9		
DENY 0	DENY 0		
ALOW 8673333	ALOW 3333	ALOW 8673333	ALOW

Given the SDRR programming options shown in the exhibit, which SDRR programming would allow a user to dial 1-900-867-3333, but not successfully dial any other 1-900 based number?

- A. Table 1
- B. Table 2
- C. Table 3
- D. Table 4

**Correct Answer: A**

**QUESTION 9**

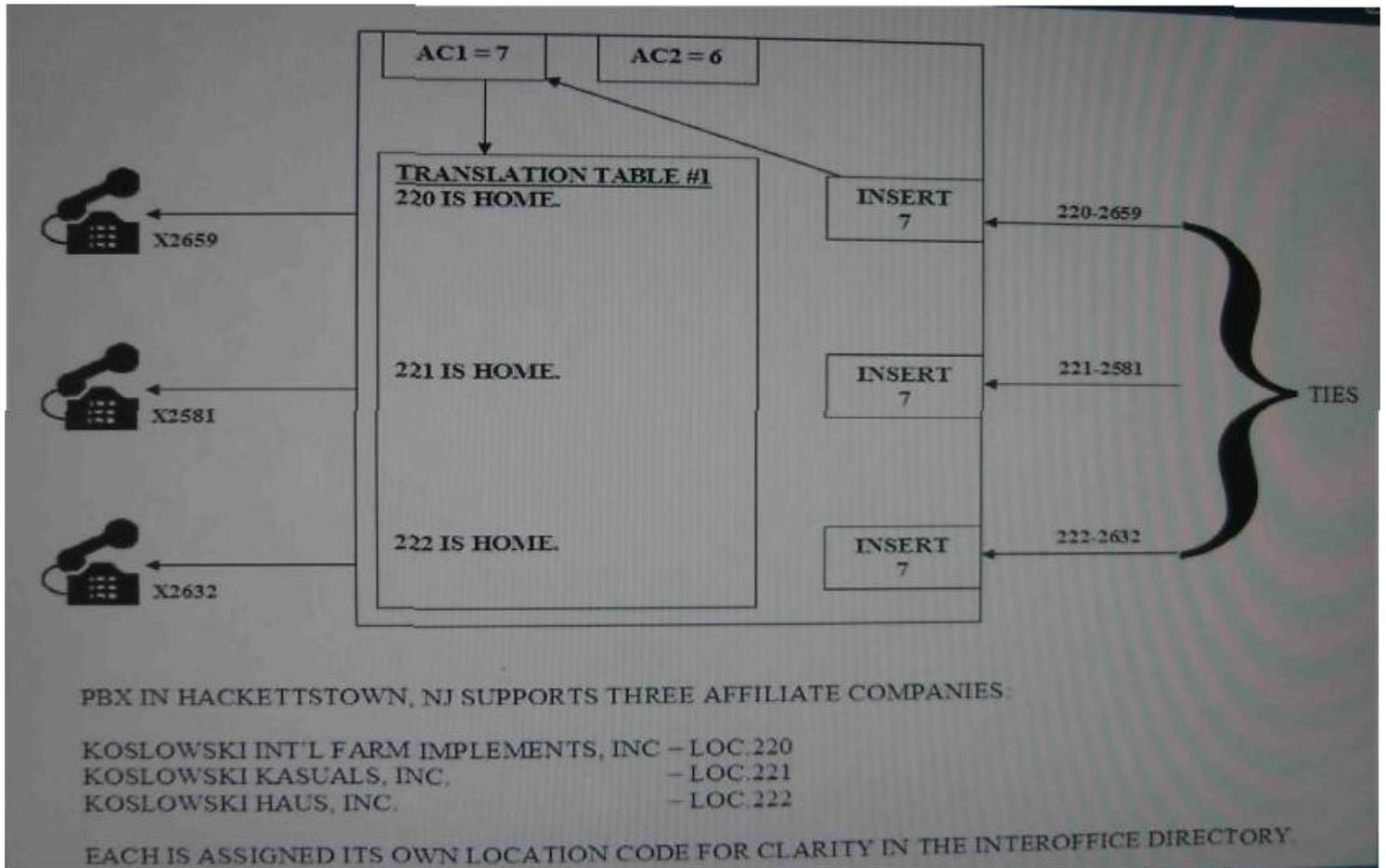
The Satellite Link Control feature ensures that the configuration of a call does not include more than one communications satellite trunk. Tandem trunk calls, when connected through more than one communication satellite trunk, are subject to transmission distortion due to propagation. Which parameters are required to be equipped or configured for Satellite Link Control in the Communication Server 1000?

- A. Network Signaling (NSIG) package must be equipped.Route must be configured with ESN3 signaling.Route must be designated as a satellite route.
- B. Route must be configured with STD or ETN signaling.Route must be designated as a satellite route.
- C. Network Transfer (NXFR) package must be equipped.Route must be configured with ESN2 or ESN3 signaling.Route must be designated as a satellite route.
- D. Network Signaling (NSIG) package must be equipped.Route must be configured with ESN3 or ESN5 signaling.Route must be programmed with a Traveling Class of Service (TCOS)

**Correct Answer: A**

**QUESTION 10**

Click the Exhibit button.



Consider a company's dialing plan shown in the exhibit and an example for its requirements:

A station user at the company, with Location Code 221, placed an ESN call, dialing 7-221-2581. This would be an On-Net call and the NARS programming must remove the LOC code and dial the DN internally.

What programming would remove the location code for a call dialed within the originating Communication Server 1000 to a DN on that same Communication Server 1000?

- A. Each site would have its own Location Code programmed as a Home Location Code(HLOC) under Translation Table #1 in their CS 1000.
- B. The location codes for each site would be programmed under the LOC programming in Translation Table #2 at all locations.
- C. Home NPA Codes (HNPA) for each site would be programmed under Translation Table #1 at each location in their CS 1000.
- D. Each site would have the Location Codes for all sites programmed as Home Location Codes (HLOC) in Translation Table #1 of their CS 1000.

**Correct Answer: A**

**QUESTION 11**

The Directory Number range for a customer dialing plan is 2500-2599. Which entry indicates the number of digitals of the CDP Dialed Number (NCDP) for this dialing plan?

- A. 4

- B. 6
- C. 8
- D. 12

**Correct Answer:** A

**QUESTION 12**

Click the Exhibit button.

DMI 1
DEL 0
INST 1
DMI 2
DEL 4
INST 9
DMI 3
DEL 7
INST
DMI 4
DEL
INST 214

The local Central Office required that all calls dialed utilize dialing, however users forget to dial the NPA for local calls. Which DMI entry would be utilized to insert the NPA of 214 when a user dials 9- 774-3299?

- A. DMI Table 1
- B. DMI Table 2
- C. DMI Table 3
- D. DMI Table 4

**Correct Answer:** D

**QUESTION 13**

Your customer has a Communication Server 1000 RIs. 7 x system equipped with System Errors and Events Lookup pack 245 that provides the ability to display system messages on screen. When a system message is received, which procedure should you use to look it up and display it on the screen?

- A. Enter the system error number followed by <cr>For example, bug4080<cr>
- B. Enter bug followed by the system error code and <cr>.For example, bugerr4080<cr>
- C. Enter errcde followed by the system error code and <cr>.For example, errcde bug4080<cr>
- D. Enter err followed by the system error code followed by <cr>.For example, err bug4080<cr>

**Correct Answer:** A

**QUESTION 14**

Click the Exhibit button.

A customer has asked if the Communication Server 1000 RIs. 7 x system can provide Exchange users with the ability to selectively drop people that have been added to a conference. Based on the print-outs, what capabilities are currently available to the user of extension 2006?

- A. The user cannot see the conferee display count or selectively disconnect callers.
- B. The user can see the conferee display count and can selectively disconnect callers.
- C. The user can see the conferee display count but cannot selectively disconnect callers.
- D. The user cannot see the conferee display count but can selectively disconnect callers.

**Correct Answer:** B

**QUESTION 15**

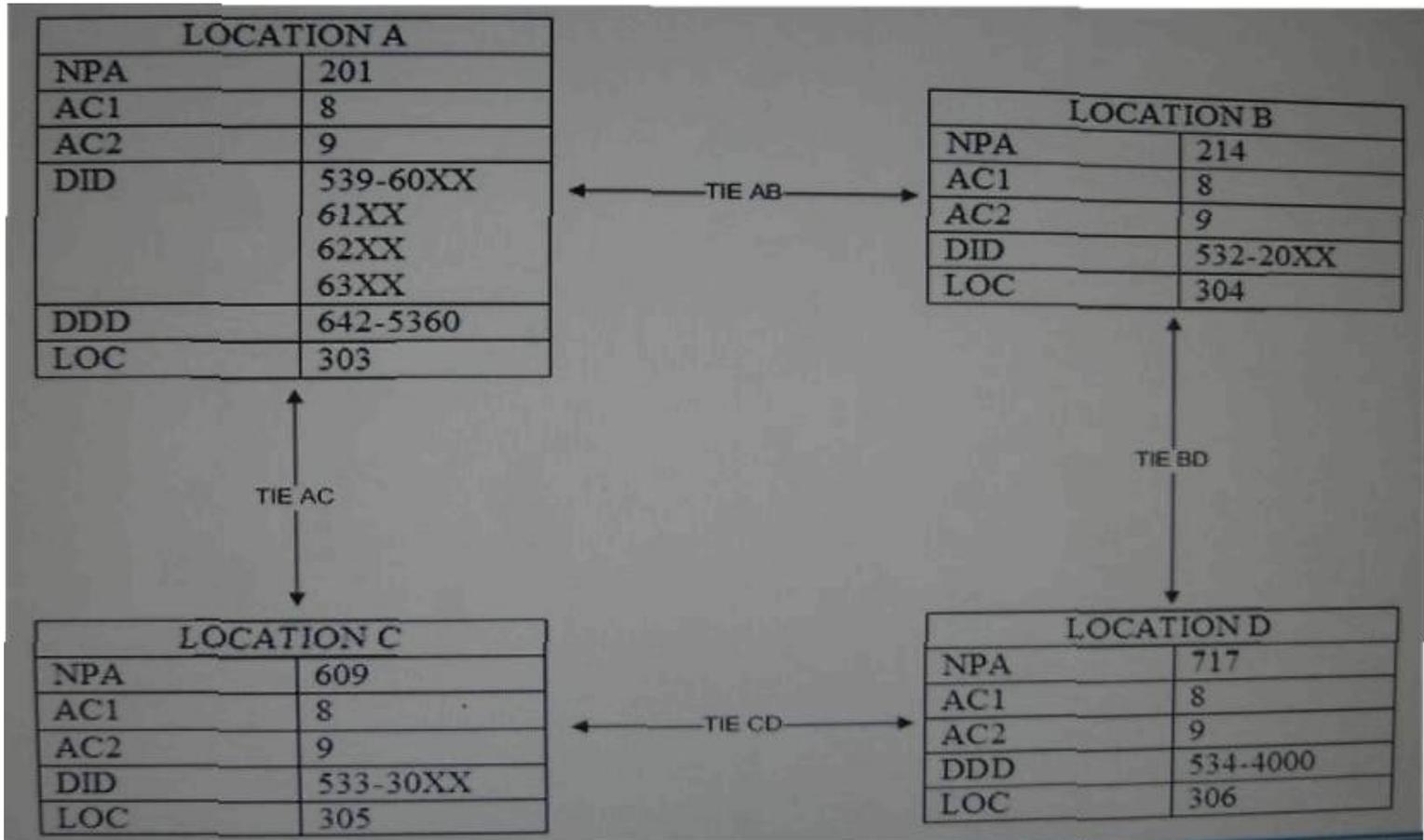
In order to set up the Customer Data Block within Element Manager to support Zone Based Dialing, and assuming Package 420 ZBD Package is installed and active, what needs to be done first?

- A. Configure Numbering Zones.
- B. Select the Private Dial Plan from the customer's Features page.
- C. Select the Public Dial Plan from the customer's Features page.
- D. Select the "Enable Numbering Zones" option from the customer's Feature page.

**Correct Answer:** D

**QUESTION 16**

Click the Exhibit button.



Consider the a customer's dialing plan shown in the exhibit, which detail on-net and off-net dialing requirements:

- TIE trunks between Location A and Location B are currently out of service.
- TIE trunks between Location B and Location D are currently out of service.
- All over TIE trunks are fully functional.

Which route will a call to LOC 304-2001 take if it originates from location B?

- TIE BD to LocationD.
- TIEAB to Location A.
- TIE BD to LocationD,then TIE CD to Location C then TIE AC to Location A
- The callwill not leave the originating PBX

**Correct Answer:** D

**QUESTION 17**

Click the Exhibit button.

TRAN	AC1	RLI 2	RLI 3	RLI 4	RLI 9
NPA	1912	ENTR 0	ENTR 0	ENTR 0	ENTR 0
RLI	4	ROUT 3	ROUTE 5	ROUT 2	ROUT 4
SDRR	NONE	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON
ITEI	NONE	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON
NPA	1914	CNV NO	CNV NO	CNV NO	CNV NO
RLI	3	EXP NO	EXP NO	EXP NO	EXP NO
SDRR	NONE	FRL 5	FRL 1	FRL 3	FRL 1
ITEI	NONE	DMI 0	DMI 2	DMI 0	DMI 0
NPA	1718	FCT 0	FCT 1	FCT 0	FCT 0
RLI	4	OHQ NO	OHQ NO	OHQ NO	OHQ NO
SDRR	NONE	CBQ NO	CBQ NO	CBQ NO	CBQ NO
ITEI	NONE				
NPA	1717	ISET 1	ENTR 1	ENTR 1	ENTR 1
RLI	9	MFRL 0	ROUTE 1	ROUT 0	ROUT 2
SDRR	NONE		TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON
ITEI	NONE		4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON
NPA	39680	ENTR 1	CNV NO	CNV NO	CNV NO
DENY	39681	ROUT 1	EXP NO	EXP YES	EXP NO
DDD	3344000	TOD 0 ON 1 ON 2 ON 3 ON	FRL 3	FRL 3	FRL 3
		4 ON 5 ON 6 ON 7 ON	DMI 0	DMI 0	DMI 0
NPA	1814	CNV NO	FCT 0	FCT 0	FCT 0
RLI	4	EXP NO	OHQ NO	OHQ NO	OHQ NO
SDRR	NONE	FRL 3	CBQ NO	CBQ NO	CBQ NO
ITEI	NONE	DMI 0			
NPA	1609	FCT 0	ENTR 2	ENTR 2	ENTR 2
RLI	2	OHQ NO	ROUT 0	ROUT 0	ROUT 0
DID	33330	CBQ NO	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON	TOD 0 ON 1 ON 2 ON 3 ON
ITEI	NONE		4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON	4 ON 5 ON 6 ON 7 ON
			CNV NO	CNV NO	CNV NO
			EXP YES	EXP YES	EXP YES
			FRL 3	FRL 3	FRL 3
			DMI 0	DMI 0	DMI 0
			FCT 0	FCT 0	FCT 0
			OHQ NO	OHQ NO	OHQ NO
			CBQ NO	CBQ NO	CBQ NO

Given the customer's programmed database shown in the exhibit and where AC1 = 9, which RLI will call complete when a station user dials 9-814-666-3434?

- A. RLI 2
- B. RLI 3
- C. RLI 4
- D. RLI 9
- E. Call will not complete as dialed

**Correct Answer:** E

**QUESTION 18**

Click the Exhibit button.

You are adding ten digital telephones as required by a customer work order. The customer wants the user to see the calling or called name associated with the number dialed.

Which Customer Level feature from the list shown in the exhibit, must first be provisioned before you can enter names in at the station level?

- A. Call Redirection
- B. Feature Options
- C. Listed Directory Number
- D. Call Party Name Display

**Correct Answer:** D

**QUESTION 19**

Which IP Peer Networking component provides the centralized call routing for Communication Server 1000 systems in an Avaya Aura network solution?

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