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Vendor:Cisco

Exam Code:648-232

Exam Name:Cisco WebEx Solutions Design and
Implementation

Version:Demo

QUESTION 1

What is the maximum capacity of participants for a Cisco WebEx Meeting Center and Training Center meeting?

- A. 250
- B. 300
- C. 400
- D. 500

Correct Answer: D

QUESTION 2

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

Select and Place:

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

identify the issue	Determine who and how many users or WebEx sites are impacted.
isolate and troubleshoot	Determine the symptoms.
evaluate	Review the system requirements, determine if the problem is inside or outside the corporate network, check if the user is local or remote, and verify any unique network configuration.
resolve or escalate to WebEx Support team	Determine if a temporary fix or workaround can be utilized while WebEx Support is contacted.

Correct Answer:

Which description matches the steps involved in escalating WebEx issues? Drag the step on the left to its description on the right.

evaluate

identify the issue

isolate and troubleshoot

resolve or escalate to WebEx Support team

QUESTION 3

Which one of these groups uses a specific transport protocol, such as RSVP, for signaling the metadata attributes and storing the information in the database?

- A. consumers
- B. producers
- C. solution components
- D. meeting clients

Correct Answer: B

QUESTION 4

Which two of these factors should be considered when determining the size of a conference system? (Choose two.)

- A. future growth
- B. service levels
- C. location of participants
- D. CapEx
- E. node capacity

Correct Answer: AB

QUESTION 5

Which statement is true in regards to Cisco Unified MeetingPlace video?

- A. MeetingPlace standards-based video and WebEx HQ/HD video do not interoperate.
- B. Customers must run both MeetingPlace standards-based video and WebEx HQ/HD video for it to run properly.
- C. Only the active speaker will show in the thumbnail.
- D. MeetingPlace has not yet moved to high definition.

Correct Answer: A

QUESTION 6

How do you share data from Cisco TelePresence WebEx OneTouch?

- A. The host must pass the ball.
- B. The user must connect to the VGA cable to become the active presenter.
- C. Only the host can share data.
- D. TelePresence is an audio-only platform and data cannot be shared.

Correct Answer: B

QUESTION 7

Which feature in Cisco WebEx Meeting Center allows you to collaboratively brainstorm ideas and take notes?

- A. integrated audio and VoIP
- B. whiteboard
- C. Network-Based Recording
- D. WebEx One-Click

Correct Answer: B

QUESTION 8

In which category does the Domain setting appear in the WebEx Administration Tool?

- A. Customization
- B. Enterprise Edition
- C. Configuration
- D. System Settings

Correct Answer: D

QUESTION 9

What are the three ways that the WebEx Support Center improves key performance metrics for a business? (Choose three.)

- A. increases first-call resolution percentage
- B. lengthens average call handling time
- C. drives in-person sales
- D. shortens average wait time
- E. improves customer satisfaction rating
- F. increases time to resolution

Correct Answer: ADE

QUESTION 10

What should be enabled so that users do not have to enter their username and password?

- A. SAML
- B. IDP
- C. Kerberos
- D. Integrated Windows Authentication

Correct Answer: D

QUESTION 11

What is the difference between HQ and HD video?

- A. HQ video is 360p, while HD video is 720p or higher.
- B. The terms are interchangeable.
- C. HQ video is 720p, while HD video is 1080p or higher.
- D. HQ video is 360p, while HD video is 1080p or higher.

Correct Answer: A

QUESTION 12

Which task cannot be done by the site administrator, but must be done by opening a request with the WebEx support team?

- A. Update user accounts.
- B. Deactivate user accounts.
- C. Delete users.
- D. Add users.

Correct Answer: C

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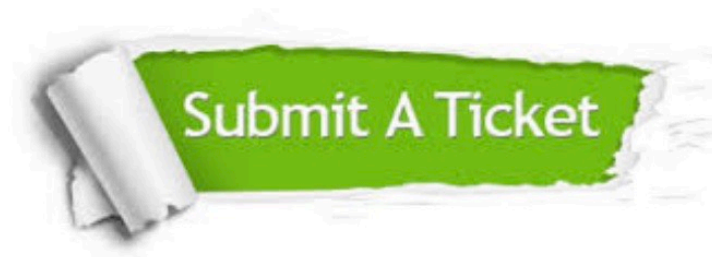
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