

100% Money Back
Guarantee

Vendor:Oracle

Exam Code:1Z0-996-21

Exam Name:Oracle Utilities Customer Cloud Service
2021 Implementation Essentials

Version:Demo

QUESTION 1

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

QUESTION 2

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

- A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.
- B. Configure an SQI and the derivation algorithm, and then associate the algorithm to the Measuring Component Type and SQI to the service point.
- C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.
- D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.
- E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

QUESTION 3

Throughout its lifecycle, an asset's disposition changes as it is moved between locations and service statuses.

Which are valid asset dispositions?

- A. Receiving; Installed; Storage; Retired
- B. In Receipt; In Field; In Stores; Retired
- C. In Receipt; Installed; In Stores; Retired

D. Receiving; In Field; Storage; Retired

Correct Answer: B

QUESTION 4

How many derived values can a final measurement have in addition to the primary measured value?

- A. 2
- B. 15
- C. 10
- D. 5

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf (80)

QUESTION 5

Which statement is true about specifications?

- A. Specifications include the inspection history of an asset.
- B. Specifications apply only to assets and not to components.
- C. Specifications can include peer specifications.
- D. A single specification can only be used on one asset.

Correct Answer: D

QUESTION 6

Which business object performs critical validations whenever initial measurements are loaded?

- A. D1-IMDRetry
- B. D1-GenericIMDMain
- C. D1-IMDSeeder
- D. D1-IMDPreVEE
- E. D1-IMDPeriod

Correct Answer: C

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 7

When a service agreement is created, it is based on a template called the Service Agreement Type (SA Type) and values may be defaulted from a Start Option.

Which three attributes can get defaulted from a Start Option? (Choose three.)

- A. Terms and Conditions
- B. Service to be billed
- C. Contract Quantities
- D. CIS Division
- E. Rate

Correct Answer: ABC

QUESTION 8

At what stage in the initial measurement data (IMD) import process will the application of meter multipliers be performed?

- A. Critical Validation
- B. VEE
- C. Prepare for VEE
- D. post-VEE

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf\(78\)](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf(78))

QUESTION 9

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

QUESTION 10

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

QUESTION 11

A usage subscription must exist before usage transactions can be calculated for a specific service point.

Where do you configure the usage recipient?

- A. in the Usage Rule Type
- B. in the Service Point Type
- C. in the Device Type
- D. in the Measuring Component Type
- E. in the Usage Subscription Type

Correct Answer: E

Reference: [https://docs.oracle.com/cd/E59115_01/Files/4.2.2.1%20MDMv2.0.1%20Calculate% 20Usage.pdf](https://docs.oracle.com/cd/E59115_01/Files/4.2.2.1%20MDMv2.0.1%20Calculate%20Usage.pdf)

QUESTION 12

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

- A. Two
- B. One
- C. Four

D. None

E. Three

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf