

100% Money Back
Guarantee

Vendor:Oracle

Exam Code:1Z0-562

Exam Name:Oracle Utilities Customer Care and
Billing 2 Essentials

Version:Demo

QUESTION 1

Which two plug-in spots allow additional logic to be implemented when a field activity is completed in the field? (Choose two.)

- A. Field Activity Type –FA Completion Control
- B. Field Activity Type Profile – FA Completion Control
- C. Field Activity Remark - Activation
- D. Meter Reader Remark - Activation
- E. Installation – FA Additional Information

Correct Answer: BD

QUESTION 2

Which plug-in spot must be configured if an implementation does not want a Business Object to do a complete roll back if there is an error when executing state-specific business rules?

- A. Monitor Algorithm
- B. Entry Algorithm
- C. Transition Error
- D. Exit Algorithm
- E. There is no way to prevent a Business Object from doing a complete rolling back.

Correct Answer: A

QUESTION 3

Which two choices may be used (if available) to store additional attributes that may not fit into the base package tables/fields without introducing database changes? (Choose two.)

- A. Basic Large Object (BLOB)
- B. Character Large Object (CLOB)
- C. Characteristics
- D. custom fields to base package tables
- E. custom child table(s) linked to base package parent tables

Correct Answer: AC

QUESTION 4

Which statement correctly describes access rights when a child Business Object exists?

- A. Access Rights are never required for Business Objects, only for Maintenance Objects.
- B. Access Rights are only required for the user at the parent Business Object level.
- C. Access Rights are only required for the user at the child Business Object level.
- D. Access Rights are required for the user at both the parent and the child Business Objects levels.
- E. Access Rights are optional.

Correct Answer: C

QUESTION 5

Which level provides security authentication when logging into Oracle Utilities Customer Care and Billing for production supported environments?

- A. User Interface Tier
- B. Web Server
- C. Application Server
- D. Database Server
- E. Web and Application Server

Correct Answer: D

QUESTION 6

When a bill is completed, bill messages can be retrieved from many sources. Which three are valid sources? (Choose three.)

- A. Account
- B. Service Agreement Type
- C. Meter Read\ \s Remark
- D. Account\ \s Customer Class
- E. Bill Segment Type

Correct Answer: ABD

QUESTION 7

At which level are Service Quantity Rules and Register Rules specified?

- A. Rate Schedule
- B. Rate Version
- C. Rate Component
- D. Bill Segment Type
- E. Bill Factor

Correct Answer: D

QUESTION 8

Which type(s) of script(s) contain predefined input/output parameters?

- A. Service Scripts
- B. Plug-in Scripts
- C. BPA Scripts
- D. Plug-in and Service Scripts
- E. No scripts have predefined input/output parameters.

Correct Answer: E

QUESTION 9

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the current balance is affected.
- B. They control how the payoff balance is affected.
- C. They control if and how the General Ledger entries are created.
- D. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- E. They control when a Financial Transaction is to be swept onto a bill.

Correct Answer: ACD

QUESTION 10

Which three statements are correct in reference to Case Types? (Choose three.)

- A. It defines the possible states its cases can pass through.
- B. It defines the template for outgoing letters.
- C. It defines multiple initial states.
- D. It defines additional fields to be entered as part of the case.
- E. It defines if a Responsible User is required.

Correct Answer: ABD

QUESTION 11

Meter reads may be estimated when a read for billing cannot be located or for determining high and/or low limits to check a meter read's reasonableness. Which administration object specifies the algorithm that estimates consumption?

- A. Trend Class
- B. Bill Segment Type
- C. High Low Factor
- D. Trend Area
- E. Installation Options

Correct Answer: B

QUESTION 12

On which entity or entities is Revision Control enabled?

- A. Business Objects
- B. Maintenance Objects
- C. both Business Objects and Maintenance Objects
- D. Portals and Zones
- E. Portals

Correct Answer: D